| Brendan Tetz | (541)610-4896  [tetzbrendan98@gmail.com](mailto:tetzbrendan98@gmail.com)  LaPine, Oregon, 97739 |
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| EXPERIENCEMr. Nice Guys – Assistant manager August 2022- November 2022  Assisted customers with finding products matching their needs. Finding and helping adjust inventory errors within my scope of abilities. Auditing products to find where and why inventory issues were happening. Discounting products according to S.O.P’s and ensuring any customer relations issues were dealt with grace in helping the customer according to OLCC regulations. Kay Jewelers – Sales associate January 2022- August 2022  Retain product and brand knowledge. Help customers with taking jewelry that they need . Help direct customers to the product they are wanting or searching for. Help order and stock products for customers. Count merchandise twice weekly for accuracy in numbers. Help with customer satisfaction issues. Clean and restore jewelry to the best I can in store. Tokyo Starfish — Closing Shift Lead September 2020- January 2022  Help customers find a product they enjoy, handle any customer satisfaction issues, keep the sales floor clean and ready for sales. Help set up and tear down displays and label all products being sold and check customers ID's for valid information. Count money at the end of the night as well as properly stock products according to OLCC guidelines. McDonald's — *General Manager*August 2016 - August 2019 In charge of hiring, food costs, food orders, inventory, safety minutes, payroll, customer satisfaction, scheduling and ensuring the store is held to the McDonald’s brand. EDUCATIONC.O.C.C. Studied a computer science degree for a few semesters and switched into a different learning opportunity that was better suited for my schedule. Bend Senior High SchoolSeptember 2012 - March 2014 Studied college level chemistry, marketing, and Jazz band. Received G.E.D. | SKILLS Attention to detail   * Dependable   Excellent communication  Handling stressful situations  Leadership  Multitasking  Retentive Accolades Played in Carnegie Hall with C.O.Y.O in 2015  Earned Eagle Scout ranking in Boy Scouts  Valid OLCC permit through 2025 |